

**From:** Wilson, Elise <[Elise.Wilson@psc.sc.gov](mailto:Elise.Wilson@psc.sc.gov)>  
**Sent:** Wednesday, April 28, 2021 8:52 AM  
**To:** Ellison, Afton <[afton.ellison@psc.sc.gov](mailto:afton.ellison@psc.sc.gov)>  
**Subject:** FW: [External] Re: Invitation and Notice of Workshops - Procedures for Termination of Service

Good morning Afton!! Ms. Ann Clark, from DHEC, is going to participate in this workshop.

**From:** Wilson, Elise <[Elise.Wilson@psc.sc.gov](mailto:Elise.Wilson@psc.sc.gov)>  
**Sent:** Wednesday, April 28, 2021 8:51 AM  
**To:** Clark, Ann <[CLARKAR@dhec.sc.gov](mailto:CLARKAR@dhec.sc.gov)>  
**Cc:** [brookssmith69@gmail.com](mailto:brookssmith69@gmail.com); Grube-Lybarker, Carri <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [richard@rlwhitt.law](mailto:richard@rlwhitt.law); [jjeffries@mcquirewoods.com](mailto:jjeffries@mcquirewoods.com); [pia.powers@duke-energy.com](mailto:pia.powers@duke-energy.com); Heather Smith <[heather.smith@duke-energy.com](mailto:heather.smith@duke-energy.com)>; Heather Smith <[heather.smith@duke-energy.com](mailto:heather.smith@duke-energy.com)>; Katie Brown <[katie.brown2@duke-energy.com](mailto:katie.brown2@duke-energy.com)>; Katie Brown <[katie.brown2@duke-energy.com](mailto:katie.brown2@duke-energy.com)>; [robsmith@mvalaw.com](mailto:robsmith@mvalaw.com); [pfox@burr.com](mailto:pfox@burr.com); [jbowen@burr.com](mailto:jbowen@burr.com); Charles L. A. Terreni <[charles.terreni@terrenilaw.com](mailto:charles.terreni@terrenilaw.com)>; [fellerbe@robinsongray.com](mailto:fellerbe@robinsongray.com); [fellerbe@robinsongray.com](mailto:fellerbe@robinsongray.com); Charles L. A. Terreni <[charles.terreni@terrenilaw.com](mailto:charles.terreni@terrenilaw.com)>; Charles L. A. Terreni <[charles.terreni@terrenilaw.com](mailto:charles.terreni@terrenilaw.com)>; Charles L. A. Terreni <[charles.terreni@terrenilaw.com](mailto:charles.terreni@terrenilaw.com)>; [chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com); [matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com); [rmcpherson@mcquirewoods.com](mailto:rmcpherson@mcquirewoods.com); [jbowen@burr.com](mailto:jbowen@burr.com); [pfox@burr.com](mailto:pfox@burr.com); Samuel Wellborn <[swellborn@robinsongray.com](mailto:swellborn@robinsongray.com)>; [fellerbe@robinsongray.com](mailto:fellerbe@robinsongray.com); [richard@rlwhitt.law](mailto:richard@rlwhitt.law); Parker, Connor <[cjparker@scconsumer.gov](mailto:cjparker@scconsumer.gov)>; Belton T. Zeigler <[belton.zeigler@wbd-us.com](mailto:belton.zeigler@wbd-us.com)>; [BREDL@skybest.com](mailto:BREDL@skybest.com); [srobbins@upstateforever.org](mailto:srobbins@upstateforever.org); [fholleman@selcnc.org](mailto:fholleman@selcnc.org); Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; Huber, Christopher <[chuber@ors.sc.gov](mailto:chuber@ors.sc.gov)>; Knowles, Alex <[aknowles@ors.sc.gov](mailto:aknowles@ors.sc.gov)>; [mgibson@niskanencenter.org](mailto:mgibson@niskanencenter.org); [Rebekah@hblawyers.com](mailto:Rebekah@hblawyers.com); Samuel Wellborn <[swellborn@robinsongray.com](mailto:swellborn@robinsongray.com)>; Samuel Wellborn <[swellborn@robinsongray.com](mailto:swellborn@robinsongray.com)>; PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>  
**Subject:** RE: [External] Re: Invitation and Notice of Workshops - Procedures for Termination of Service

Ms. Clark,

Thank you for your reply. We look forward to having you join us for this workshop, Wednesday, May 12, 2021 at 10:00 A.M.

Elise

**From:** Clark, Ann <[CLARKAR@dhec.sc.gov](mailto:CLARKAR@dhec.sc.gov)>  
**Sent:** Tuesday, April 27, 2021 3:50 PM  
**To:** Wilson, Elise <[Elise.Wilson@psc.sc.gov](mailto:Elise.Wilson@psc.sc.gov)>  
**Subject:** [External] Re: Invitation and Notice of Workshops - Procedures for Termination of Service

Elise,

I apologize for the untimely response - I will be glad to participate virtually with this workshop.

Ann

Ann R. Clark  
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**From:** Wilson, Elise <[Elise.Wilson@psc.sc.gov](mailto:Elise.Wilson@psc.sc.gov)>  
**Sent:** Wednesday, March 31, 2021 10:43 AM  
**To:** Clark, Ann <[CLARKAR@dhec.sc.gov](mailto:CLARKAR@dhec.sc.gov)>  
**Cc:** Nelson, Jeff <[jnelson@ors.sc.gov](mailto:jnelson@ors.sc.gov)>; [clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov) <[clybarker@scconsumer.gov](mailto:clybarker@scconsumer.gov)>; Hall, Roger <[RHall@scconsumer.gov](mailto:RHall@scconsumer.gov)>; [richard@rlwhitt.law](mailto:richard@rlwhitt.law) <[richard@rlwhitt.law](mailto:richard@rlwhitt.law)>; [jjeffries@mcquirewoods.com](mailto:jjeffries@mcquirewoods.com) <[jjeffries@mcquirewoods.com](mailto:jjeffries@mcquirewoods.com)>; [pia.powers@duke-energy.com](mailto:pia.powers@duke-energy.com) <[pia.powers@duke-energy.com](mailto:pia.powers@duke-energy.com)>; Heather Smith <[heather.smith@duke-energy.com](mailto:heather.smith@duke-energy.com)>; Heather Smith <[heather.smith@duke-energy.com](mailto:heather.smith@duke-energy.com)>; Katie Brown <[katie.brown2@duke-energy.com](mailto:katie.brown2@duke-energy.com)>; Katie Brown <[katie.brown2@duke-energy.com](mailto:katie.brown2@duke-energy.com)>; [robsmith@mvalaw.com](mailto:robsmith@mvalaw.com) <[robsmith@mvalaw.com](mailto:robsmith@mvalaw.com)>; [pfox@burr.com](mailto:pfox@burr.com) <[pfox@burr.com](mailto:pfox@burr.com)>; [jbowen@burr.com](mailto:jbowen@burr.com) <[jbowen@burr.com](mailto:jbowen@burr.com)>; [Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com) <[Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com)>; Samuel Wellborn <[swellborn@robinsongray.com](mailto:swellborn@robinsongray.com)>; Samuel Wellborn <[swellborn@robinsongray.com](mailto:swellborn@robinsongray.com)>; [fellerbe@robinsongray.com](mailto:fellerbe@robinsongray.com) <[fellerbe@robinsongray.com](mailto:fellerbe@robinsongray.com)>; [Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com) <[Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com)>; [Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com) <[Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com)>; [Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com) <[Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com)>; [Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com) <[Charles.terreni@terrenilaw.com](mailto:Charles.terreni@terrenilaw.com)>; [chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com) <[chad.burgess@dominionenergy.com](mailto:chad.burgess@dominionenergy.com)>; [matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com) <[matthew.gissendanner@dominionenergy.com](mailto:matthew.gissendanner@dominionenergy.com)>; [rmcpherson@mcquirewoods.com](mailto:rmcpherson@mcquirewoods.com) <[rmcpherson@mcquirewoods.com](mailto:rmcpherson@mcquirewoods.com)>; [jbowen@burr.com](mailto:jbowen@burr.com) <[jbowen@burr.com](mailto:jbowen@burr.com)>; [pfox@burr.com](mailto:pfox@burr.com) <[pfox@burr.com](mailto:pfox@burr.com)>; Bateman, Andrew <[abateman@ors.sc.gov](mailto:abateman@ors.sc.gov)>; Knowles, Alex <[aknowles@ors.sc.gov](mailto:aknowles@ors.sc.gov)>; Huber, Christopher <[chuber@ors.sc.gov](mailto:chuber@ors.sc.gov)>; Samuel Wellborn <[swellborn@robinsongray.com](mailto:swellborn@robinsongray.com)>; [fellerbe@robinsongray.com](mailto:fellerbe@robinsongray.com) <[fellerbe@robinsongray.com](mailto:fellerbe@robinsongray.com)>; [richard@rlwhitt.law](mailto:richard@rlwhitt.law) <[richard@rlwhitt.law](mailto:richard@rlwhitt.law)>;

Parker, Connor <[cjparker@scconsumer.gov](mailto:cjparker@scconsumer.gov)>; PSC\_Contact <[Contact@psc.sc.gov](mailto:Contact@psc.sc.gov)>  
**Subject:** Invitation and Notice of Workshops - Procedures for Termination of Service

\*\*\* Caution. This is an EXTERNAL email. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*

Good Morning, Ms. Clark.

The Staff of the Public Service Commission of South Carolina ("PSC") is holding workshops regarding the Formal Review of Its Regulations Pursuant to S.C. Code Ann. Section 1-23-120(J). During our last workshop, which covered Sewerage Utilities and Water Utilities, we believed it prudent to extend the review of wastewater disconnect procedures. As a result, the PSC Staff has scheduled a virtual workshop to review **S.C. Code Ann. Regs. 103-535.1 Notice Prior to Discontinuance of Service** on Wednesday, May 12, 2021 at 10:00 A.M.

In Regulation 103-535.1 references providing notice to the appropriate county health department and to DHEC's Division of Environmental Health. The text of the regulation reads:

103-535.1. Notice Prior to Discontinuance of Service.

Before any sewerage service may be discontinued, the utility must give thirty (30) days written notice to the customer, by certified mail, unless R.103-535.A is applicable, with copies forwarded to the appropriate county health department and the ORS. At the expiration of the thirty (30) day period, the utility shall post a second notice by certified mail to the customer advising that in not less than 10 days nor more than 30 days, his service may be discontinued at any time without further notice. After the physical disconnection of any sewerage service, the Division of Environmental Health of the South Carolina Department of Health and Environmental Control and the ORS shall immediately be notified of the action and the name and address of the customer. Service will be terminated only on Monday through Thursday between the hours of 8:00 A.M. and 4:00 P.M., unless provisions have been made to have someone available to accept payment and reconnect service. The utility must inform the customer in the notice that the customer can contact the ORS if the customer disputes the discontinuance of service.

Please consider this email as an invitation to join the workshop to provide your expertise regarding DHEC's involvement in discontinuance of sewerage or wastewater service.

Again, the workshop will be held virtually and our IT Department would take care of handling your virtual attendance if we are fortunate to have you join us.

Per the attached Notice, the deadline to file written comments and to notify the Commission of participation is Monday, May 3, 2021. The deadline to file reply comments is Friday, May 7, 2021.

We do look forward to hearing from you, and thank you, Ms. Clark.

Best Regards,

Elise Wilson  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

